Workshop menu

Prices and turnaround times for both stores.

Service	Price before tax
Full service	$199.00
Standard service	$109.00
Safety check	$35.00
Flat repair (labor, tube extra)	$15.00
Gear adjustment	$25.00
Hydraulic brake bleed (per brake)	$40.00
Wheel true	$25.00
E-bike service	$159.00
Bike build (boxed bike)	$89.00
Bike fit	$150.00
Mount tire or tube (labor)	$10.00
Kids bike check	$25.00

How long it takes

- Flat repairs: the same day or the next.
- Standard service: three business days.
- Full service: five business days.
- E-bike faults: up to ten business days when parts have to be ordered from the manufacturer. E-bike diagnostics are done at Canal Wharf; High Street sends e-bikes over on the next van run.

The head mechanic sets the promised date when the bike is booked in. It goes on the paper tag on the handlebars and on the repair ticket (numbered like R-2026-0153).

Charges and pickup

- Work that isn't on this menu is billed at $90 an hour.
- Bikes bought from Northgate are built free. The build charge applies to boxed bikes bought elsewhere and to employer fleet orders.
- Parts are extra and charged at the shelf price.
- Texas sales tax (8.25%) is added at the register.
- We text or email when the bike is ready. The customer pays at pickup, at the store where the bike was booked in.